



SPLASHDOWN BEACH

Cabana Attendant

Job Description

Revised:10/13/22

GENERAL PURPOSE

SplashDown Beach, America's Biggest Little Water Park located in Fishkill, NY, is seeking Cabana Attendants. Candidates must be able to work efficiently and professionally in a fast paced, outdoor environment, taking food orders for our Cabana Guests (2 to 20 guests per Cabana per day). Have a passion for delivering great guest service and a strong sense of pride. Ability to follow established standard operating procedures. Cash handling and high volume data entry. Exhibit a positive can do attitude at all times. Communicate in English effectively. Have high sanitation standards. Have a flexible work schedule including weekends and all major holidays. Be a strong team player who works in conjunction and cohesively with others and under the direction of the Food & Beverage Director.

ESSENTIAL DUTIES/RESPONSIBILITIES

- Greet Cabana Guests to ensure all details are to the guests expectations
- Take accurate guest orders in a timely and hospitable manner
- Accurately handle cash and credit card transactions
- Prepare components of each order (beverages, condiments, etc.)
- Stock/Re-stock all Cabana Food and Beverage components
- Memorize ingredients in menu items to accurately relay any allergy concern to our guests
- Ensure that all front of the house areas exceed sanitation standards
- Collaborate with team to prep to restaurant for next day
- Constantly monitor Guest Experience by soliciting feedback
- Maintain cleanliness of Cabanas based on SplashDown Beach Sanitation standards

JOB QUALIFICATIONS

- Demonstrated cash handling skills
- Strong hospitality skill-set and impeccable sanitation and safety standards
- Ability to work on your feet throughout the day for 6 to 8 hours a day
- Strong organizational, communication, and interpersonal skills
- Strong work ethic, adept at multitasking, and a true team player
- Must be able to effectively communicate and understand English
- Ability to lift 50 pounds at a time on a regular basis
- Must be 18 years of age or older
- Ability to thrive in a busy, fast-paced team environment as well as work independently
- Ability to stand, walk, see, and hear for long periods of time in all weather conditions, this can include rain, wind, and heat.
- Flexible Schedule. Must be available minimum 5 days a week, prepared to work weekends and holidays